

## Management and Safety Report

### Board Meeting

November 15 – 16, 2021

For the 2020-2021 year there were 264 clubs, 77 counties and 14 areas (100%) reporting.

With the Scams and Fraud program our members

- felt more prepared to protect their money
- took steps to reduce fraudulent offers
- implemented strategies to protect themselves from scans, frauds, and security breaches
- reported potential scams to the proper authorities
- have been actively monitoring for identity theft by watching their credit reports and enrolling in a monitoring program.

Additional lessons reported were:

- Identifying ways to save money, time and/or become more organized by using apps for grocery list and coupons.
- Developing an estate plan for digital assets.
- Created a holiday budget and implemented a cost saving strategy for family holiday expenses.
- Utilized methods to evaluate health insurance needs and options.

Other programs related to Management and Safety included clothing subscription services; COVID safety; Money Sense for Women; radon lesson; reusing decorations to save money; digital capturing of home contents and other documents; saving with SMART phones; and when to call 911.

Additional comments included a request for a class on virtual private network and bitcoin.

Respectfully submitted,

Elaine Stevens

## **Management and Safety Program of Work Report** **From July 1, 2020 to June 30, 2021**

**Number of counties reporting: 77**

**(All 14 areas represented)**

**Number of clubs reporting: 264**

### **Scams and Frauds**

#### **Number of members who:**

- a. Feel prepared to protect their money from fraud as a result of the programming: 1,291
- b. Received possible fraudulent offers (by phone, email, mail, in-person, etc.): 1,962
- c. Took steps to reduce offers: 1,075
- d. Implemented strategies to protect themselves from scams, frauds, and security breaches: 1,144
- e. Reported potential scams to authorities: 306
- f. Actively monitored for identity theft by checking annual credit reports or enrolling in a monitoring program: 619

### **Additional Lessons**

#### **Number of members who:**

- a. Identified ways to save money, time, and/or become more organized by using apps for grocery lists and coupons: 990
- b. Developed an estate plan for digital assets: 546
- c. Created a holiday budget or implemented a cost-saving strategy for family holiday expenses: 962
- d. Utilized methods to evaluate health insurance needs/options: 581

### **Please share a description of any type of program conducted by your club/county/area that related to management and safety.**

- Planning Your Digital Estate (3)
- Estate Planning Program Series offered by state specialists (2)
- None - the Covid-19 Pandemic prevented club member activities. (2)
- Chairman gave monthly report, taken from area chairmen training materials.
- Clothing Subscription Services
- COVID safety for gathering
- COVID-19 Prevention
- Done a class on fraud
- Fraudulent calls how to avoid – how to avoid scams on phones
- Home for the Holidays Quicksand Area Roadshow Bag to Go Program - Holidays being both joyous and financially stressful for our community make our Roadshow a very desirable program that many look forward to each year. The Quicksand Area Roadshow Booklet is included to assist in understanding and responding to financial stress that may result from holiday expenses, also information and educational materials that address spend less, stress less, and COVID considerations. The booklet also has the usual sharing of recipes and crafts that are enjoyed by so many!
- Homemaker clubs have not been meeting this year, and have not met since March, 2019.

- Identity protection
- Mask safety during COVID
- Money Sense for Women
- Program to reduce holiday spending
- Radon Lesson
- Reusing decorations to save money
- Digital capturing of home contents and other documents
- Saving with SMART phones
- When to call 911 for medical issues
- Zoom program on Scam Red Flags and Avoiding Fraud

#### **Additional Comments/Feedback**

- Downsized- 25
- Law officer came to meetings to discuss the spam calls and how to protect themselves.
- Mailed leader training materials to Homemakers
- No information to report. There was not enough input from club members to complete with accuracy. Due to Covid our club did not meet and all programs were cancelled.
- No suggestions
- Would like a class on virtual private network and bitcoin.